



# QUALITY POLICY STATEMENT

**XLCR Engineering Ltd** recognises the need to always delight its customers by continually improving the quality of products and overall service in accordance with BS EN ISO 9001: 2008.

Key policy objectives:

- ✓ Compliance with customer specific quality requirements.
- ✓ Development of strategy that targets improvement, whilst monitoring performance via periodic management reviews.
- ✓ Establishing and reviewing quality objectives.
- ✓ Quantifying key performance indicators (KPIs).
- ✓ Effective corrective and preventative action close out.
- ✓ Engaging suppliers / sub-contractors in quality programme.
- ✓ Ongoing employee Quality Management System (QMS) training.
- ✓ Emphasising employee responsibility for quality output.
- ✓ Communicating quality policy to all stakeholders.

Approved by:

A handwritten signature in black ink, appearing to read 'Kevin Reed', written over a horizontal line.

Date: 01-05-2015

Kevin Reed  
Managing Director

Next Review Date – 04/01/2016